



הלשכה המרכזית לסטטיסטיקה  
Central Bureau of Statistics  
دائرة الإحصاء المركزية

# **Social Survey 2020**

## **"The Digital Age"**

EXAMPLE

## **Chapter 1 : Details Of Household Members**

**1.10** Is your permanent address \_\_\_\_\_ (the address which appears in the Population Registry)?

1. Yes
2. No.

**1.20.2** What is your permanent address?

Name of locality: \_\_\_\_\_

**1.20** Street name: \_\_\_\_\_

**1.20.1** House number: \_\_\_\_\_

**1.20.3** Apartment number: \_\_\_\_\_

**1.30** I will now ask you regarding the people who live in this dwelling on a permanent basis.

*Respondent only:*

**1.40** What is your name? First name \_\_\_\_\_

**1.50** Last name \_\_\_\_\_

*For all HH members except Respondent:*

**1.40** Other than you, who else lives in the dwelling on a permanent basis?

The dwelling referred to is the one at \_\_\_\_\_. It includes soldiers in compulsory army service, as well as children studying at boarding schools, including Grade 12.

First name \_\_\_\_\_ .

**1.50 Last name** \_\_\_\_\_ .

**1.60 ID number including zeros on the left and the check digit on the right** \_\_\_\_\_

**1.70 Relationship to respondent:**

1. [Respondent]
2. Spouse
3. Child
4. Spouse of Child
5. Grandchild
6. Parent
7. Spouse's parent
8. Sibling
9. Brother/sister-in-law
10. Grandparent
11. Aunt/uncle
12. Niece/nephew
13. Other relative
14. Foster child
15. Roommate
16. Caregiver or cleaning person
17. Other non-relative

**1.80 Do all those living in the dwelling have a common expense budget for food?**

1. Yes
2. No

**1.90 Who of those living in the dwelling has a joint expense budget for food with you <names of HH members> ?**

1. Yes.
2. No.

*For all HH members :*

**1.100 Sex:**

1. Male
2. Female

**1.110 Year of birth:** \_\_\_\_\_

**1.110.1 If year of birth is unknown: Age** \_\_\_\_\_

*Respondent only:*

**1.120 Country of birth (according to current borders):**

1. Israel
2. Other: specify country \_\_\_\_\_

*For Israeli born:*

**1.130 Father's country of birth (according to current borders):**

1. Israel
2. Other: specify country \_\_\_\_\_

*For Israeli born:*

**1.140 Mother's country of birth (according to current borders):**

1. Israel
2. Other: specify country \_\_\_\_\_

*For foreign born:*

**1.150 Year of immigration** \_\_\_\_\_

**1.150.1 If year of immigration is unknown: No. of years in Israel**

\_\_\_\_\_

**1.160 Are you:**

1. Married
2. Separated
3. Divorced
4. Widowed
5. Single

*For married or separated:*

**1.170 Year of marriage** \_\_\_\_\_

**1.170.1** *If year of marriage is unknown: No. of years married* \_\_\_\_\_

*For divorced:*

**1.170 Year of divorce** \_\_\_\_\_

**1.170.1** *If year of divorce is unknown: No. of years divorced* \_\_\_\_\_

*For widowed:*

**1.170 Year widowed** \_\_\_\_\_

**1.170.1** *If year of being widowed is unknown: No. of years of being widowed* \_\_\_\_\_

*Respondent only:*

**1.180 How many times have you been married (including current marriage)?**

*For all HH members except Respondent:*

**1.190 Is < name of household member> employed?**

*[Not including housework at home or voluntary labor]*

*[National Service ("Sherut Le'umi") is considered civilian labor]*

1. Yes, employed.
2. In the permanent army
3. In compulsory army service
4. Not employed

**1.210 Has <name of household member-1.40> <studied or does he or she study> at an educational institution?**

1. <Studies or studied> only in the past.
  2. Currently studying (including on vacation) *Continue to 1.220*
  3. Never studied in an educational institution. *Continue to the next person in the household for 1.100*
- Not known, refuses to answer *Continue to 1.220*

***The question is asked only about household members aged 17 and over***

**1.220 What is the highest diploma or degree that <name of household member-1.40> has received?**

**Interviewer: Show Page 1 of the booklet to the interviewee.**

1. Primary school / intermediate school diploma (including someone who studied in secondary school but did not graduate)
2. Secondary school diploma – no matriculation
3. Matriculation certificate
4. Post-secondary school diploma (non-academic track)
5. First academic degree, B.A., or similar degree
6. Second academic degree, M.A., or similar degree (including M.D., medical doctor)
7. Third academic degree, Ph.D, or similar degree
8. Other diploma / degree
9. No diploma / degree

## **Chapter 2: Details Of Dwelling, Automobile And Help**

### **2.10 I will now ask you regarding housing, cars and household help**

#### **2.20 Is the dwelling in which you live:**

1. A dwelling you own
2. A rented dwelling
3. Sheltered housing
4. Dwelling owned by others and you do not pay rent. Includes kibbutzim.
5. Dwelling with key-money arrangement
6. Other

**2.20.1 Other, specify:** \_\_\_\_\_

#### **2.30 From whom did you rent the apartment?**

1. A private individual
2. A public company, (such as *Amidar, Halamish, Prazot, Shikmona*)
3. A institution of learning, (such as student dormitories or *yeshivot*)
4. The government, local authorities, *kibbutz* or cooperative *moshav*, etc.
5. Other

**2.30.1 Other, specify:** \_\_\_\_\_

#### **2.50 In how many rooms do you live, including half-rooms?**

**Include living room, not including kitchen, bathroom and rooms used only for business purposes:\_\_\_\_\_**

*For those who own the dwelling in which they live:*

#### **2.60 Do you own another dwelling?**

1. Yes
2. No.

*For those renting, or with some other arrangement:*

**2.70 Do you own a dwelling?**

1. Yes.
2. No.

**2.80 Does your household have the use of an automobile or a commercial vehicle ?**

*[Including under 4 tons gross weight. Not including a mini-tractor or two-wheeled motorized vehicles: scooters, motorcycles, etc.]*

1. Yes.
2. No.

**2.90 How many vehicles does your household have the use of? \_\_\_\_\_**

**2.90.1 Is the car owned by you?**

1. Yes
2. No

**2.90.2 Of those, how many cars are owned by you? \_\_\_\_\_**

**2.100 In the past twelve months, have you had use of a private or commercial vehicle?**

1. Yes
2. No

**2.110 Do you employ in your house a cleaning person or caregiver?**

1. Yes
2. No

**2.111 How many hours a week does the cleaning person or caregiver work?**

**2.112 Does the cleaning person or caregiver –**

1. Do housework, such as cleaning or cooking
2. Care for a household member, such as children or the elderly
3. Do housework and care for a household member



**2.120 I will now read to you a list of financing elements; please relate to each of them, whether they pay for the domestic help or caregiver.**

<b>2.120.1</b>	<b><i>You yourselves</i> [the household]</b>	1-Yes	2-No
<b>2.120.2</b>	<b>A public institution, such as the National Insurance Institute, the welfare office</b>	1-Yes	2-No
<b>2.120.3</b>	<b><i>Some other person</i> [who isn't a member of the household]</b>	1-Yes	2-No

EXAMPLE

## **Chapter 3: Positions Regarding Dwelling**

**3.10. The following questions refer to you and to your views about various topics. I'll start with some questions about your dwelling and the locality in which you live.**

**3.110 From what year have you lived in < locality name >? \_\_\_\_\_**

**3.110.1 If "Don't know", how many years have you lived in < locality name >? \_\_\_\_\_**

**3.120 Are you satisfied, in general, with the area in which you live?**

1. Very satisfied
2. Satisfied
3. Not so satisfied
4. Not satisfied at all

**3.130 Are you satisfied with the public transportation in your area of residence?**

1. Very satisfied
2. Satisfied
3. Not so satisfied
4. Not satisfied at all

**3.140 Are you satisfied with the amount of parks, public gardens or greenery in the area in which you live?**

1. Very satisfied
2. Satisfied
3. Not so satisfied
4. Not satisfied at all

**3.150 Are you satisfied with the cleanliness of the area in which you live?**

1. Very satisfied

2. Satisfied
3. Not so satisfied
4. Not satisfied at all

**3.150.1 Are you satisfied with the garbage collection service in your area of residence?**

1. Very satisfied
2. Satisfied
3. Not so satisfied
4. Not satisfied at all

**3.160 Does air pollution in your area of residence bother you? e.g., emissions from cars or from an industrial zone, sewage smells, and waste?**

1. Bothers me very much
2. Bothers me
3. Doesn't bother me so much
4. Doesn't bother me at all

**3.170 Do you feel safe walking alone at night in your neighborhood?**

1. Very safe
2. Safe
3. Not so safe
4. Not safe at all

**3.180 Are there enough parking places in the area where you live?**

1. Yes
2. No
3. [There is private parking]

**3.200 Are you satisfied with the state of the roads and sidewalks in your area of residence? e.g., the width of the roads and sidewalks, lighting, signage, etc.**

1. Very satisfied

2. Satisfied
3. Not so satisfied
4. Not satisfied at all

**3.20 In what year did you begin living in this dwelling? \_\_\_\_\_**

**3.20.1 How long have you lived in this dwelling? \_\_\_\_\_**

**3.30 Are you satisfied, in general, with the dwelling you live in?**

1. Very satisfied.
2. Satisfied.
3. Not so satisfied.
4. Not satisfied at all.

**3.90 Does noise outside of your dwelling bother you?**

1. Bothers me very much
2. Bothers me
3. Doesn't bother me so much
4. Doesn't bother me at all

**3.80 Are you satisfied with your relations with your neighbors?**

1. Very satisfied
2. Satisfied
3. Not so satisfied
4. Not satisfied at all

**3.100 Are there people in your neighborhood who cooperate to improve the neighborhood?**

1. Yes, to a large extent
  2. Yes, to a certain extent
  3. Not so much
  4. Not at all
  5. [No need for improvement]
- Not known, refuses to answer

## **Chapter 4: Health And Fertility**

**4.10** *I will now ask you some questions regarding your health and daily functioning:*

**4.20** How is your health, overall ?

1. Very good
2. Good
3. Not so good
4. Not good at all

**4.30** Do you have any health or physical problem, of any kind that has lasted six months or more?

1. Yes.
2. No.

**4.40** Does this problem interfere with your day-to-day functioning?

1. Greatly interferes
2. Interferes
3. Doesn't interfere so much
4. Does not interfere at all

**4.50** Do you have difficulty walking or climbing stairs?

1. No difficulty
2. Slight difficulty
3. Significant difficulty
4. Completely incapable

**4.60** Do you have difficulty in getting dressed or washing?

1. No difficulty
2. Slight difficulty
3. Significant difficulty
4. Completely incapable

**4.90 Do you have difficulty in carrying out activities related to the household? for example: cleaning, shopping, errands outside the house, etc.**

1. No difficulty
2. Slight difficulty
3. Significant difficulty
4. Completely incapable

**4.80 Do you have problems with memory or with concentration?**

1. No difficulty
2. Slight difficulty
3. Significant difficulty
4. Completely incapable

**4.20.1 Do you have vision problems – even when you wear glasses?**

1. No difficulty.
2. Slight difficulty.
3. Significant difficulty.
4. Cannot see at all

**4.20.2 Do you have difficulty hearing?**

*[If the interviewee wears a hearing aid, this refers to having difficulty hearing also when wearing the aid]*

1. No difficulty.
2. Slight difficulty.
3. Significant difficulty.
4. Cannot hear at all.

**4.100 Have you given birth to children?**

*[including children born alive, but not living today]*

1. Yes.
2. No

**4.110 How many children have you given birth to? \_\_\_\_\_**

## **Chapter 5: Religion**

### **5.10 Now I will ask you some questions about religion:**

#### **5.20 Are you:**

1. Jewish
2. Moslem
3. Christian
4. Druze
5. Other

#### **5.20.1 Are you:**

1. Without any religion; an atheist
2. Another religion

#### **5.20.2 Which religion? \_\_\_\_\_**

#### **5.30 Do you consider yourself as being:**

1. Very religious
2. Religious
3. Not so religious
4. Not religious at all

#### **5.30.1 When you were 15, was the house in which you grew up -**

1. Very religious
2. Religious
3. Not so religious
4. Not religious

#### **5.40 Do you consider yourself as being:**

1. Ultra-Orthodox ("*Haredi*")
2. Religious
3. Traditional but religious
4. Traditional but not so religious
5. Non-religious, secular

**5.50 When you were 15, was the house in which you grew up -**

1. Ultra-Orthodox
2. Religious
3. Traditional, religious
4. Traditional, not so religious
5. Not religious, secular

**5.120 During the course of your life, compared with today, have you:**

1. Become more religious
2. Maintained the same level of religiosity
3. Become less religious

EXAMPLE



**Chapter 6: Skills, Studies, Languages, Courses, Army Service And Driving License**

**6.10 I will now ask you regarding your studies:**

Interviewer: Press "Enter"

*Text for male Jews:*

**6.20 Did/do you study in any kind of educational institution? Including a 'Yeshiva' or professional training courses.**

*Text for male non-Jews and women:*

**6.20 Did/do you study in any kind of educational institution? Including professional training courses.**

1. Only studied in the past **Continue with Question 6.30 Years of Study**
2. Is currently studying, including on vacation **Continue with Question 6.30 Years of Study**
3. Did not study at all in an educational institution **Skip to Question 6.31.11**

Not known, refuses to answer

*Text for someone who answered that he or she studied only in the past (6.20 = 1) or on Question 6.20 answered "Not known / refuses to answer"*

**6.30 How many years did you study in all educational institutions?**

Years of study\_\_\_\_\_

Not known, refuses to answer

*Text for someone who answered that he or she studies now*

**6.30 How many years did you study in all educational institutions including the present year?**

\_\_ (Range 1-98)

Not known, refuses to answer

*Text for someone who answered that he or she studied only in the past (6.20 = 1) or on Question 6.20 answered "Not known / refuses to answer"*

**6.40 What is the type of education institution you last attended?**

*Text for someone who answered that he or she studies now*

**6.40 What is the type of educational institution you attend?**

1. Primary school, intermediate school (including *heder / kutab*)
2. Secondary school – vocational/agricultural track (including vocational yeshiva)
3. Secondary school – general track (incl. general secondary school yeshiva)
4. Yeshiva "gedola", yeshiva "gevoha", "hesder" yeshiva, Kollel
5. Teacher training college – not toward academic degree
6. Post-secondary school for practical engineers and technicians – not toward academic degree
7. Other post-secondary school (e.g., school for registered nurses) – not toward academic degree
8. An academic degree granting program
9. Pre-academic preparatory program
10. Other educational institution **Skip to Question 6.40.1**

Not known, refuses to answer **Skip to Question 6.50**

*If 6.40 = 1-9, "Not known, refuses to answer", skip to Question 6.50, if 6.40 = 10, continue to Question 6.40.1*

**6.40.1 What is the type of educational institution?**

Other type \_\_\_\_\_

Not known, refuses to answer

**6.50 What is the highest diploma / degree that you received?**

1. Primary school / intermediate school diploma (including someone who studied in secondary school but did not graduate)
2. Secondary school diploma – no matriculation
3. Matriculation certificate
4. Post-secondary school diploma (non-academic track)

5. First academic degree, B.A., or similar degree
6. Second academic degree, M.A., or similar degree (including M.D., medical doctor)
7. Third academic degree, Ph.D, or similar degree

Skip to Question 6.31.11

8. Other diploma / degree           Continue with Question 6.50.1
  9. No diploma / degree   Skip to Question 6.31.11
- Not known, refuses to answer Skip to Question 6.31.11

**If 6.50 = 1-7, 9 or “Not known, refuses to answer”, skip to Question 6.31.11, if 6.50 = 8, continue to Question 6.50.1**

**6.50.1 Specify which diploma**

Other diploma / degree \_\_\_\_\_ **Continue with Question 6.31.11**

Not known, refuses to answer

**6.31.11 Did you study in courses for professional training, such as computers, electricity and electronics, bookkeeping, carpentry?**

1. Yes
2. No

Not known, refuses to answer

**6.55 Did you study in online courses, i.e., over the Internet, including courses for professional training, academic courses, courses for preparing for the psychometric tests?**

1. Yes
2. No

Not known, refuses to answer

**Skip to the flow-prompt before Question 6.60**

**This is asked only to persons sampled who answered Question 6.40 = 8 “An academic degree granting program”**

**6.60 Where did you study towards an academic degree or diploma?**

Interviewer: Ask about the highest degree received.

1. In Israel
  2. Abroad
- Not known, refuses to answer

*Version 1: For someone who answered on Question 6.20 that they currently study (option 2) and also answered Question 6.40 = 8 that they studied in an academic degree granting program*

**6.61 What is the main subject (major) you studied or that you currently study at the academic institution?**

Interviewer: Type the three letters of the main subject. If the name of the subject does not appear, type "other", press "Enter" and record the name of the subject.

List of subject names

*Version 2: For someone who answered on Question 6.20 that they studied only in the past (option 1) and also answered Question 6.40 = 8 that they studied in an academic degree granting program*

**6.61 What is the main subject (major) you studied at the academic institution?**

Interviewer: Type the three letters of the main subject. If the name of the subject does not appear, type "other", press "Enter" and record the name of the subject.

List of subject names

***If "other", go to Question 6.61.1, otherwise, skip to Question 6.71***

***Language of Interview***

**6.61.1 What was the main subject of study? \_\_\_\_\_**

List of subject names

**6.71 Interviewer: In which language did you conduct the interview?**

1. Hebrew
2. Russian
3. Arabic

***This question is asked to all the sampled persons:***

**6.99 What is your level of knowledge of the Hebrew language?**

Interviewer: Press "Enter"

Number of Question	1. Very good	2. Good	3. Average	4. Weak	5. Don't know at all
6.100 Speech	1	2	3	4	5
6.110 Reading	1	2	3	4	5
6.120 Writing	1	2	3	4	5

**6.200 Did you serve in the army?**

1. Yes
2. No

**6.210 Did you do National Service ("Sherut Le'umi") ?**

1. Yes
2. No

**6.211 In your opinion, to what extent does military service influence one's chances of being hired?**

1. Influences greatly
2. Influences
3. Does not influence much
4. Does not influence at all

**6.220 Do you have a driving license?**

*[including license for cars, motorcycles, motor-scooters, etc.]*

1. Yes
2. No

**6.230 How many days a week do you drive a car?**

*[Including a car, motorcycle, motor-scooter , etc.]*

1. 5 – 7 days
2. 3 – 4 days
3. 1 - 2 days
4. less than once a week
5. do not drive at all

## **Chapter 7 : Use Of Computers And Internet.**

Variable subject combined with the nucleus

**7.10 I will now ask you questions regarding the use of computers and the internet.**

Interviewer: Press "Enter"

**7.20 Do you have a computer at home? Including a laptop computer or tablet. Not including a cell phone.**

1. Yes
  2. No
- Not known, refuses to answer

**7.50 Do you have an internet connection at home? Including infrastructure and internet service provider (ISP).**

1. Yes
  2. No
- Not known, refuses to answer

**7.140 During the past three months, did you use a computer? Including outside the home, but not including a cell phone.**

1. Yes
  2. No
- Not known, refuses to answer

## **Chapter A – General – General Use**

**Flow Instructions: Someone that answered Question 7.140 = 1 – go to 7.240, a series of questions on the use of a computer. Someone that answered 7.140 = 2 or “not known, refuses to answer” – skip to 7.141**

**Did you use the computer for:**

### **7.240.1 Copying or transfer of folders or files?**

1. Yes
2. No
- Not known, refuses to answer

### **7.240.2 Installing new programs?**

1. Yes
2. No
- Not known, refuses to answer

### **7.240.3 Using formulas or electronic spreadsheets, such as Excel?**

1. Yes
2. No
- Not known, refuses to answer

### **7.240.4 Back-up or saving files in the Cloud, such as Google Drive, Photos, Dropbox?**

1. Yes
2. No
- Not known, refuses to answer

### **7.240.5 Are you able to solve technical problems on your computer without the help of a professional? For example, problems with turning it on or off, software problems, display properties, administrator permissions, or a non-responsive computer.**

1. Yes, to a great degree
2. Yes, to a certain degree
3. Not so much

4. Not at all

Not known, refuses to answer

**7.141 During the past three months, did you use the internet, including email?**

1. Yes

2. No

Not known, refuses to answer

**7.230 During the past three months, did you use the Internet through a cell phone?**

*Interviewer: Including by means of WiFi.*

1. Yes

2. No

3. [Not relevant – no cell phone or no connection to the internet on the cell phone]

Not known, refuses to answer

***Computerized variable: Use of internet:***

***1 = If they use the internet (7.141 = 1) or use the internet through a cell phone (7.230 = 1),***

***2 = All the rest***

***Instructions for flow:***

***If they use the internet (7.141 = 1) or use the internet through a cell phone (7.230 = 1), continue with Question 7.245***

***All the rest – skip to Intro of **7.250 8.10*****

**7.245 Generally, how many times a week do you use the internet, including the use of internet for work?**

1. Every day

2. Almost every day

3. Less than once a week

Not known, refuses to answer



**7.160 During the past three months, for what purpose did you use the internet?**

Interviewer: Press “Enter” and for each response press 1 – Yes 2 – No

<b>7.160.1</b>	<b>Did you use the internet for work?</b>	1. Yes	2. No
<b>7.160.2</b>	<b>Did you use the internet for studying?</b>	1. Yes	2. No
<b>7.160.3</b>	<b>Did you use the internet for obtaining information, such as bank statements, news, information and service centers or meeting people?</b>	1. Yes	2. No
<b>7.160.4</b>	<b>Did you use the internet for email?</b>	1. Yes	2. No
<b>7.160.4.1</b>	<b>Did you use the internet for WhatsApp?</b>	1. Yes	2. No
<b>7.160.5</b>	<b>Did you use the internet for discussion groups or social media, such as Chat groups, forums, Facebook, LinkedIn, Twitter?</b>	1. Yes	2. No
<b>7.160.6</b>	<b>Did you use the internet for playing games online or downloading games?</b>	1. Yes	2. No
<b>7.160.7</b>	<b>Did you use the internet for bank transactions and paying bills, such as gas, electricity and telephone bills?</b>	1. Yes	2. No
<b>7.160.8</b>	<b>Did you use the internet for viewing or downloading files, such as pictures, music, movies?</b>	1. Yes	2. No
<b>7.160.9</b>	<b>Did you use the internet for purchasing goods or services, such as electrical appliances, vacations, airline tickets, tickets for cultural or sports events?</b>	1. Yes	2. No
<b>7.160.10</b>	<b>Did you use the internet for obtaining services online from government offices, such as downloading or filling out forms, receipt of permits and certificates?</b>	1. Yes	2. No
<b>7.160.10.1</b>	<b>Did you use the internet for selling products?</b>	1. Yes	2. No
<b>7.160.11</b>	<b>Did you use the internet for telephone calls or video, such as Skype, or video conferencing calls?</b>	1. Yes	2. No
<b>7.160.12</b>	<b>Did you use the internet for searching for information about health issues?</b>	1. Yes	2. No
<b>7.160.13</b>	<b>Did you use the internet for automatic machine translating, such as Google Translate, Morfix, Babylon?</b>	1. Yes	2. No

7.160.14	Do you have a website or blog of your own?	1. Yes	2. No
----------	--	--------	-------

**Calculated variable: User of WhatsApp or Email:**

**1 = If they only use WhatsApp or Email:**

**(7.160.4.1 = 1 or 7.160.4 = 1) and also 7.160.1 – 7.160.3 ≠ 1 and also 7.160.5 – 7.160.14 ≠ 1**

**If they only use WhatsApp or Email = 1, they are not considered Internet users and go to question 7.250.**

**2 = If at least one of the series 7.160.1 – 7.160.3 or 7.160.5 – 7.160.14 answered 1 – they are Internet users**

**Calculated Variable: Using the Internet 2**

**1. If calculated Internet usage = 1 and also using Email or WhatsApp = 2 = Internet users**

**2. Calculated Internet usage = 1, using Email or WhatsApp = 1 or calculated Internet usage = 2 Not known, refuses to answer = Not using Internet**

## **Chapter on Variable Subject: The Digital Age**

### **Chapter B: Digital Skills and Using Internet Network**

**7.250 Now I will ask you about digital skills and using an internet network.**

*Flow Instructions: For all populations*

**7.260 Are you competent in using the Internet for:**

Interviewer: Show the interviewee Page 4 of the booklet

	<b>Yes, to a large extent</b>	<b>Yes, to a certain extent</b>	<b>Not so much</b>	<b>Not at all</b>	<b>Not relevant</b>
7.260.1 Daily life					
7.260.2 At work					
7.260.3 Searching for work					
7.260.4 Government services or online public services, through the Internet					
7.260.5 Studies					

**7.270 Do you think that digital technology:**

1. Improves the quality of your life
  2. Does not change the quality of your life
  3. Harms the quality of your life
- Not known, refuses to answer

**7.280 Do you have difficulty acquiring new technology skills?**

1. Yes
  2. No
- Not known, refuses to answer

**7.290 Do you need guidance or training in how to use the Internet?**

1. Yes
  2. No
- Not known, refuses to answer

## **Chapter B1: Digital Skills and Using Internet Network**

**Flow instructions: If Using Internet 2 = 1, Does use Internet – continue with Question 7.300**

**If Using Internet 2 = 2, Does not use Internet – Skip to the flow before 7.500**

### **7.300 What technological means do you mainly use the Internet?**

1. Mobile phone
  2. Computer including laptop computer
  3. Tablet computer
  4. Smart watch
  5. Smart television or streaming device
  6. Other mobile devices
- Not known, refuses to answer

### **7.310 Do you share pictures or videos online? Including Facebook, Instagram, WhatsApp, etc.?**

1. Yes
  2. No
- Not known, refuses to answer

### **7.320 In what language are the websites you usually visit on the Internet?**

1. Hebrew
  2. Arabic
  3. Russian
  4. English
  5. Other
- Not known, refuses to answer

## **Chapter B.2 – Internet Commerce**

**Flow Instructions: If Using Internet 2 = 1, and also 7.160.9 = 1 – Buys on the Internet – continue with Question 7.330**

**If Using Internet 2 = 1, and also 7.160.9 = 2 Not known, refuses to answer  
 – Does not buy on the Internet – Skip to the flow before Question 7.480**

**7.330 Now I'll ask you about Internet purchases:**

Interviewer: Product = goods or services

**B.2.1 Purchases – Uses**

**7.340 In the past three months, did you buy any of the following products on the Internet?**

Interviewer: Show the interviewee Page 5 in the booklet

	Yes	No
7.340.1 Electronic and computer equipment		
7.340.2 Mobile phones and accessories		
7.340.3 Cosmetic and pharmaceutical products		
7.340.4 Medicine and health products		
7.340.5 Groceries, such as at a supermarket, restaurants or marketing networks		
7.340.6 Clothing, footwear and fashion accessories		
7.340.7 Books and music		
7.340.8 Optometry		
7.340.9 Sporting, camping or photography equipment		
7.340.10 Culture, entertainment, television, Netflix, and event tickets including sports events and cinema		
7.340.11 Tourism and vacations, such as travel arrangements, flights and hotels		
7.340.12 Home electric appliances		
7.340.13 Insurance services		
7.340.14 Toys and accessory items for infants or children		
7.340.15 Jewellery and watches		
7.340.16 Car accessories		
7.340.17 Work tools and professional equipment		
7.340.18 Apps online		
7.340.19 Home and garden decorations and kitchen utensils		
7.340.20 Coupons and discount vouchers		

**7.350 Do you make price comparisons of products on the Internet? Such as Zap.co.il, pricez.co.il?**

1. Yes

2. No

Not known, refuses to answer

**7.360 What is the main reason that you make purchases on the Internet?**

**Interviewer: Show Page 6 in the booklet to the interviewee**

1. The prices are cheap

2. It's comfortable to buy from home

3. Possible to compare prices of products or services

4. Saves time

5. Large selection

6. Possible to buy products that aren't found in the country

Not known, refuses to answer

**7.370 In the last three months, were the websites where you made a purchase located:**

1. Only abroad

2. Only in Israel

3. In Israel and abroad

Not known, refuses to answer

**Instructions for flow: If 7.370 = 1 "Only abroad" or 7.370 = 3 "In Israel and abroad" or "Not known, refuses to answer" continue with Question 7.380**

**If 7.370 = 2 "Only in Israel" skip to Question 7.390**

**7.380 In the last three months, from which website located abroad did you order something?**

**Interviewer: Type the first three letters of the website's name in Hebrew or English, choose the appropriate website.**

List of common websites + Other

**Instructions for flow: If 7.380 ≠ “Not known, refuses to answer” continue with Question 7.380.1**

**If 7.380 = “Not known, refuses to answer” skip to flow after Question 7.380.2**

**If the answer is “Other” go to Question 7.280.2**

**7.380.1 In the last three months, from which website located abroad did you order something?**

**Interviewer: Type the first three letters of the website’s name in Hebrew or English, choose the appropriate website.**

List of common websites + Other

**7.380.2 From which website abroad did you order? \_\_\_\_\_**

**If 7.370 = 2 (Bought only in Israel) continue with Question 7.390**

**If 7.370 = 1 (Bought only abroad) continue with Question 7.400**

**If 7.370 = 3 (Bought in Israel and abroad) or “Not known, refuses to answer” continue with Question 7.400**

**7.390 What is the main reason that you purchase from a website only in Israel?**

**Interviewer: Show Page 7 in the booklet to the interviewee.**

1. The price
2. The selection
3. I rely more on websites in Israel
4. Comfortability
5. Time of delivery
6. Other

Not known, refuses to answer

**Flow Instructions: If 7.390 = 6, continue to Question 7.390.1. If 7.390 ≠ 6, skip to Question 7.410**

**7.390.1 What is the main reason? \_\_\_\_\_**

Not known, refuses to answer – **Skip to Question 7.410**

**7.400 What was the main reason that you buy from a website abroad?**

**Interviewer: Show Page 7 in the booklet to the interviewee**

1. The price
  2. The selection
  3. I rely more on websites abroad
  4. Comfortability
  5. Time of delivery
  6. Other
- Not known, refuses to answer

**7.410 In the last three months, how many times did you order on the Internet?**

**Interviewer: This refers to the number of transactions and not the number of products. One order could have a number of products.**

1. 1-2 orders
  2. 3-10 orders
  3. 11-20 orders
  4. More than 20 orders
- Not known, refuses to answer

**7.420 In the last three months, what was the total amount in NIS of the orders you made on the Internet? \_\_\_\_\_**

Not known, refuses to answer

**7.430 How do you usually pay for purchases on the Internet?**

1. With a credit card
  2. With a bank transfer
  3. Using an online payment service: PayPal, Bit, Pepper
  4. Using a gift card or voucher
  5. Other
- Not known, refuses to answer



**7.440 When you buy on the Internet do you usually read the information, rules or explanations on the website?**

1. Yes

2. No

Not known, refuses to answer

**7.450 In the past three months, did you not return a product you bought on the Internet because of language limitations or a lack of understanding the procedure?**

1. Yes

2. No

Not known, refuses to answer

### **B.2.2 Satisfaction**

**7.460 Are you generally satisfied with the products you buy on the Internet?**

1. Very satisfied

2. Satisfied

3. Not so satisfied

4. Not at all satisfied

Not known, refuses to answer

**7.470 When you buy on the Internet, do you feel secure leaving your credit card details on the site?**

1. Very secure

2. Secure

3. Not so secure

4. Not at all secure

Not known, refuses to answer

### **B.3 Selling Online**

#### ***Flow Instructions:***

***If “do you use the Internet” 2 = 1 and also “do you sell on the Internet”***

***7.160.10.1 = 1 continue with Question 7.480.***

**If “do you use the Internet” 2 = 1 and also “does not sell on the Internet”**

**7.160.10.1 ≠ 1 skip to the flow instructions before 7.500**

**7.480 Now I’m going to ask you about selling products on the Internet**

**7.490 In the past three months, was the sale a one-time event or fixed and continuing, such as an artist who is selling his artwork, a car salesman, or a real-estate agent?**

1. One time

2. Fixed and continuing

Not known, refuses to answer

#### **B.4 The Internet Economy**

**Flow instructions: For the general population**

**7.500 Now I’m going to ask you about economic issues on the Internet**

**7.510 Lately banks have been closing branches and encouraging Internet use for account activity or other banking services. To what extent are you successful in making necessary transactions through the Internet or tools that the bank offers without the help of a clerk?**

1. Succeed without any difficulty

2. Succeed

3. Do not succeed so much

4. Do not at all succeed

Not known, refuses to answer

#### **Flow Instructions:**

**If “uses the Internet” 2 = 1 and also 7.160.7.1 = 1 “uses digital banking services” continue with Question 7.520.**

**If “uses the Internet” 2 = 1 and also 7.160.7.1 ≠ 1 “does not use digital banking services” skip to the flow before Question 7.560 – Internet Commerce.**

**If “uses the Internet” 2 ≠ 1 – “does not use the Internet” – skip to Question 7.640**

**7.520 In the past three months, did the digital banking services that you used through the Internet include any of the following?**

	Yes	No
7.520.1 Checking the bank balance		
7.520.2 Transfers and payments		
7.520.3 Buying and selling securities		
7.520.4 Depositing checks		
7.520.5 Ordering checkbooks		
7.520.6 Depositing in or withdrawing from savings account		
7.520.7 Requesting loans		
7.520.8 Opening an account		

**7.530 In your opinion, can the digital banking services offered today by the banks replace services at the bank's branch?**

1. Yes

2. No

Not known, refuses to answer

**7.540 Are you satisfied with the digital banking services of your bank?**

1. Very satisfied

2. Satisfied

3. Not so satisfied

4. Not satisfied at all

Not known, refuses to answer

**7.550 In the past three months, have you made banking transactions on the Internet through means of a mobile phone?**

1. Yes

2. No

Not known, refuses to answer

**Flow Instructions: Someone who uses the Internet – "Uses the Internet"**

**2 = 1 continue with Question 7.560**

**7.560 Have you bought or sold virtual currency?**

1. Yes

2. No

Not known, refuses to answer

**7.570 In the past twelve months, have you used an app to transfer money over the Internet, such as bit, Pepper, or Gift Fairy?**

1. Yes

2. No

Not known, refuses to answer

**7.580 In the past twelve months, did you donate money through social media platforms or designated apps such as JGive, IsraelTorem?**

1. Yes

2. No

Not known, refuses to answer

**7.590 In the past twelve months, did you transfer money through an app for crowd funding, such as Jumpstarter or Headstart?**

1. Yes

2. No

Not known, refuses to answer

### **B.7 Transportation Online**

*If "Uses the Internet" 2 = 1 continue with Question 7.600*

*If "Uses the Internet" 2 ≠ 1 "Does not use the Internet" – Skip to Question 7.640*

**7.600 Now I will ask you about using a transportation app on the Internet.**

**7.610 In the past three months, have you used apps or websites for planning trips with public transportation, such as smart ride, Moovit, or Egged?**

1. Yes

2. No

Not known, refuses to answer

**Flow Instructions:**

**If “Uses apps for travel planning” 7.610 = 1, continue with Question**

**7.620**

**If “Does not use apps for travel planning” 7.610 ≠ 1, skip to Question**

**7.640**

**7.620 With what regularity do you use apps or websites for information on public transportation?**

1. Every day or almost every day

2. Once or twice a week

3. Less than once a week

4. Not fixed, when needed

Not known, refuses to answer

**7.630 In general, is the information that you receive from apps or websites on public transportation accurate?**

1. Yes

2. No

Not known, refuses to answer

**Instructions: For the general population**

**7.640. In the past three months, how often did you use navigation apps to go from one place to another, apps such as Waze, iGo, or Google Maps?**

1. Every day or almost every day

2. Once or twice a week

3. Less than once a week

4. No set amount, only when needed

5. Never

Not known, refuses to answer

**Flow instructions**

**If they use navigation apps (7.640 = 1-4) – continue with Question 7.650**

**If they do not use navigation apps 7.640 = 5 or Not known, refuses to answer - go to the flow before 7.660**

**7.650 In the past three months did you use navigation apps mainly for the purposes of:**

1. Travel to work or study
2. Travel for trips or places of entertainment
3. Other

Not known, refuses to answer

**Flow instructions: If they use the Internet 2 = 1 continue with Question 7.660**

**If they do not use the Internet 2≠1 Does not use the Internet - go to the flow before Question 7.680**

**7.660 In the past three months, which of the following apps did you use for transportation?**

	Yes	No
7.660.1 Apps for calling taxis such as Gett, Raxi		
7.660.2 Apps for parking, paying in parking lots, or looking for available parking, such as Pango, Cellopark, etc.		
7.660.3 Apps for using shared electric scooters or bicycles		

**7.670 In the past twelve months, did you arrange for travel with another person through the Internet or an app, not including rides on public transportation?**

1. Yes, through a website dedicated to ridesharing or carpooling such as Liftshare, BlaBlaCar, Lyft, Uber, etc.
2. Yes, through other websites or apps, including WhatsApp, Facebook, Twitter, etc.
3. No

Not known, refuses to answer

**Flow Instructions: For anyone who has a vehicle or a vehicle at their disposal regardless of Internet use, continue with Question 7.680**  
**For someone with no available vehicle, skip to Question 7.690**

**7.680 Do you have any technological safety systems for driving in your vehicle? Such as: Mobileye, Awacs, etc.**

1. Yes

2. No

Not known, refuses to answer

### **B.8 Media on the Internet**

**Flow Instructions: For the general population**

**7.690 From where do you get your main news information?**

**Interviewer: Show the interviewee the booklet on page 8**

1. Television

2. Radio

3. Printed newspapers

4. Israeli news websites

5. Conversations with friends

6. Social media sites

7. Internet blogs

8. News websites abroad, such as CNN, BBC

9. You are not interested in the news

Not known, refuses to answer

**7.700 Now I'll ask about media on the Internet.**

**7.710 In your opinion, can the news information available on the Internet replace the news outlets on other communication channels, such as printed newspapers, television channels, etc.?**

1. Yes, to a great extent

2. Yes, to a certain extent

3. Not so much

4. Not at all

Not known, refuses to answer

## **B.9 Health on the Internet**

**Flow instructions: If they use the Internet 2 = 1 continue with Question 7.720**

**If they do not use the Internet 2≠1 - go to the flow before Question 7.820**

**7.720 Now I'll ask you about health on the Internet**

**7.730 Do you take advice from social media groups about health matters?**

1. Yes

2. No

Not known, refuses to answer

**7.740 Do use online services on the Kupat Holim's Internet network, such as making an appointment, asking for letters from the doctor, etc.?**

1. Yes

2. No

Not known, refuses to answer

**7.750 Do you use online Kupat Holim counseling services such as online consultation with a doctor, nurse on video or chat?**

1. Yes

2. No

Not known, refuses to answer

**7.760 Are you satisfied with your Kupat Holim's online services?**

1. Very satisfied

2. Satisfied

3. Not so satisfied

4. Not satisfied at all

5. Do not use or I'm not familiar with it

Not known, refuses to answer



**7.770 Do you think consultation on medical issues in groups on the Internet, other than consulting a doctor, can be dangerous?**

1. Yes

2. No

Not known, refuses to answer

### **B.10 Tourism on the Internet**

**7.790 In the past twelve months, did you order or purchase online any of the following?**

	Yes	No
7.790.1 Flight ticket		
7.790.2 Room in a hotel		
7.790.3 Bed & Breakfast, room, apartment, house, vacation villa, etc. from a private individual, through Airbnb, Facebook, etc.		
7.790.5 Rental car		
7.790.6 Organized tour		

**7.800 When you are on vacation are you connected to the Internet in same frequency as you are on a daily basis?**

1. Yes, in the same frequency

2. Higher frequency

3. Lower frequency

4. You're not connected

Not known, refuses to answer

**7.810 Do you believe that ordering a vacation plan on the Internet is cheaper?**

1. Yes

2. No

Not known, refuses to answer

### **B.11 – Social Connections and the Use of Social Networks on the Internet**

**Flow Instructions: For the general population**

**7.820 In what way do you usually maintain social connections?**

1. Meetings
  2. Telephone connection
  3. Social networks
  4. Messaging apps, such as Skype, WhatsApp
  5. Blogs
  6. SMS messages
  7. Video conversations
  8. Email
  9. Chat rooms
  10. Online multiplayer games
- Not known, refuses to answer

**7.830 Now I will ask you about connections with family and friends on the Internet.**

**7.840 In your family, have the new technological means improved or worsened communication between family members?**

1. Improved it
  2. Worsened it
  3. No effect on it
  4. [No family]
- Not known, refuses to answer

**7.850 Have the new technological means improved or worsened communication between you and friends?**

1. Improved it
  2. Worsened it
  3. No effect on it
  4. [No friends]
- Not known, refuses to answer

**Flow Instructions: If "uses the Internet" 2=1 continue with Question**

**7.860**

**If "uses the Internet" 2≠1, skip to the flow before Question 7.950**

**7.860 Do you have any connections on the Internet with friends that you have never met?**

1. Yes

2. No

Not known, refuses to answer

**7.870 Have you ever met a male or female friend after getting to know them on the Internet?**

1. Yes

2. No

Not known, refuses to answer

**7.880 Have you renewed social connections from the past through the Internet?**

1. Yes

2. No

Not known, refuses to answer

**7.890 Do you participate in a special interest group on the Internet, such as virtual social groups, local area groups, or neighborhood groups?**

1. Yes

2. No

Not known, refuses to answer

**7.900 Have you ever signed up for a dating site on the Internet?**

1. Yes

2. No

Not known, refuses to answer

**7.910 Did you meet your spouse, present or in the past, on the Internet?**

1. Yes

2. No

Not known, refuses to answer

**7.920 In what frequency do you actively take part in at least one social network? Such as Facebook, Instagram, or LinkedIn.**

1. Every day or almost every day

2. Once or twice a week

3. Less than once a week

4. Never

Not known, refuses to answer

*If 7.920=4 "Not known, refuses to answer" – skip to the flow before Question 7.950*

*If 7.920≠4, continue with Question 7.930*

**7.930 Do you write talkbacks or express yourself on social networks?**

1. Yes

2. No

Not known, refuses to answer

**7.940 What is the main reason you use social networks?**

**Interviewer: Show page 11 in the booklet to the interviewee**

1. Keeping in touch with friends or family members

2. Get information on topics that interest you including news and current affairs

3. Professional needs, including work

4. Boredom

5. Other

Not known, refuses to answer

**Chapter C: Government Services in the Digital Age and Using Online Platforms**

**Flow Instructions: For the general population**

**7.950 In which manner do you prefer to communicate with government offices? For example, Bituach Leumi, Motor Vehicle Licensing office, or the Population Authority?**

1. Face to face
  2. Telephone
  3. Online
  4. Other
  5. [No need to communicate]
- Not known, refuses to answer

**7.960 Now I'll ask you about government services on the Internet.**

**7.970 Do you use the sites of government bodies, ministries, the National Insurance Institute, etc.?**

**Interviewer: This includes needs for information or tenders.**

1. Yes
  2. No
- Not known, refuses to answer

**Flow Instructions:**

**If 7.970=2 "no" – continue with Question 7.980**

**If 7.970=1, skip to Question 7.990**

**7.980 Why don't you use online governmental services?**

1. The services do not meet your needs
  2. You do not have internet access
  3. You do not have proper training or do not know how
  4. You are not interested in using them
  5. You don't need to use them
- Not known, refuses to answer

**Flow Instructions:**

**If 7.980=1-5 or Not known, refuses to answer – skip to the flow before Question 7.1010**

**Someone who answered that they use government sites 7.970=1, continue with Question 7.990**

**7.990 In the past twelve months, which government sites did you use for receiving information or service? More than one answer is possible.**

**Interviewer: Show page 12 in the booklet to the interviewee**

7.990.1 Ministry of Health

7.990.2 Population and Immigration Authority, such as births, deaths, change of address, passport, ID card

7.990.3 Ministry of Education, excluding registration for educational frameworks

7.990.4 National Insurance Institute

7.990.5 Ministry of Justice, Courts

7.990.6 Israel Police

7.990.7 Ministry of Finance, Tax Authority

7.990.8 Ministry of the Interior, such as information about elections or local authorities

7.990.9 Israel Land Administration, land registry extract (Tabu), and the Israel Lands Authority

7.990.10 Ministry of Transport

7.990.11 Ministry of Immigration and Absorption

7.990.12 Ministry of Culture and Sport

7.990.13 Ministry of Social Welfare and Social Services, such as the Employment Bureau

7.990.14 Ministry of Religious Services

7.990.15 Ministry of Tourism

7.990.16 Ministry of Environmental Protection

7.990.17 Ministry of Social Equality

7.990.18 Ministry of Communications

7.990.19 Ministry of National Infrastructure, Energy and Water

7.990.20 Road Safety Authority

7.990.21 Civil Service Commission

7.990.22 Equality Commission for People with Disabilities

7.990.23 State Comptroller and Ombudsman

7.990.24 Knesset

Not known, refuses to answer

**Flow Instructions: If they answered "Yes" to one or more of the ministries in Question 7.990 go to question 7.1000.**

**For each office for which there was a "Yes"=1 in Question 7.990, there will appear a corresponding Question 7.1000, i.e., the question will appear the number of times he answered yes.**

**If 7.990=2, or "Not known, refuses to answer" for all the possibilities, skip to the flow before 7.1010.**

**7.1000 In the past twelve months, did the Internet services you received at <name of the ministry for which they answered 1 in Question 7.990> meet your needs?**

1. Yes

2. No

Not known, refuses to answer

**Flow Instructions: If "Uses the Internet" 2=1, continue with Question 7.1010.**

**If "Uses the Internet" 2≠1, skip to the flow before Question 7.1070**

**7.1010 Do you follow any government ministry or the Knesset on social networks?**

1. Yes

2. No

Not known, refuses to answer

**7.1020 Do you follow any public figures, ministers, Knesset members, or the Prime Minister on social networks?**

1. Yes

2. No

Not known, refuses to answer

**7.1030 In the past twelve months, did you make use of online forms, such as filling them out online, downloading them or sending them on government websites?**

1. Yes

2. No

Not known, refuses to answer

**7.1040 In the past twelve months, did you use online payment services on government ministry websites?**

1. Yes

2. No

Not known, refuses to answer

**7.1050 Do you feel secure to pass on personal information on government websites?**

1. Yes

2. No

Not known, refuses to answer

**7.1060 Do you think that using the government services on the Internet is simple and clear?**

1. Yes, to a great extent

2. Yes, to a certain extent

3. Not so much

4. Not at all

Not known, refuses to answer



## **C.2 Local Authorities**

### **Flow Instructions: For the general population**

**7.1070 Now I'll ask you about services of the local authorities in the Internet.**

**7.1080 In the past twelve months, did you enter any websites of the local authority, including the local authority's website, social networks, or municipality app?**

1. Yes

2. No

Not known, refuses to answer

**Flow Instructions: If 7.1080=1 "Yes", continue with Question 7.1090  
If 7.1080≠1, skip to Question 7.1110**

**7.1090 In the past twelve months, have you used any of the following services of the local authority or municipality on the Internet?**

	<b>Yes</b>	<b>No</b>
7.1090.1 Registration for educational framework		
7.1090.2 Municipal fees, taxes and fines, including parking tickets		
7.1090.3 Municipal hotline – reporting on problems		
7.1090.4 Receiving emergency information		
7.1090.5 Culture, entertainment and sports		
7.1090.6 Planning and construction services		
7.1090.7 Making appointments for local authority services		
7.1090.8 Services for manpower and tenders In the local authority		

**Flow Instructions: If they answered "yes" (response 1) to one or more of the Questions 7.1090.1 - 7.1090.8, continue with Question 7.1100.**

**If they replied "no" (response 2) or "Not known, refuses to answer", skip to the flow before Question 7.1110.**

**7.1100 Did the services of the local authority you received on the Internet meet your needs?**

1. Yes

2. No

Not known, refuses to answer

#### **Chapter D: Use of a Smartphone on the Internet**

##### ***Flow instructions:***

***If 7.230=1 “uses the Internet via cell phone” – continue with Question***

***7.1110***

***If 7.230≠1, skip to the flow before Question 7.1190***

**7.1110 Now I will ask about using the Internet through a mobile phone**

**7.1120 How many hours a day do you use apps and the Internet over your mobile phone?**

1. Up to half an hour

2. Over half an hour and up to an hour

3. Over an hour and up to two hours

4. Over two hours and up to five hours

5. Over five hours

6. [not fixed]

Not known, refuses to answer

**7.1130 Do you feel dependent on the mobile phone?**

1. Yes, to a great extent

2. Yes, to a certain extent

3. Not so much

4. Not at all

Not known, refuses to answer

**7.1140 Do you feel that using the Internet on your mobile phone steals from you too much time?**

1. Yes

2. No

Not known, refuses to answer

**7.1150 In which times do you use the mobile phone for Internet browsing?**

1. Morning hours

2. Around noon-time

3. Afternoon hours

4. Evening hours

5. Night-time

6. No set times, when needed

Not known, refuses to answer

**7.1160 When you forgot your mobile phone at home, did you...**

1. Leave it at home

2. Return to get it

3. [Never happened that I forgot it]

Not known, refuses to answer

**7.1170 When you wake up in the morning, how much time usually passes before you look at your mobile phone?**

1. Up to five minutes

2. More than five minutes up to ten minutes

3. Eleven minutes up to half an hour

4. More than half an hour

Not known, refuses to answer

**7.1180 How much time before you go to sleep at night do you stop looking at your mobile phone?**

1. Up to five minutes

2. More than five minutes up to ten minutes

3. Eleven minutes up to half an hour

4. More than half an hour

Not known, refuses to answer

## **Chapter E: Cyber Security and Cyber-Crime, Privacy and Information**

### **Security, Dangers in Internet Use**

#### **Flow instructions:**

**If “uses the Internet” 2=1, continue with Question 7.1190**

**If “uses the Internet” 2≠1, skip to Question 7.1240**

**7.1190 I will now ask you about Internet security.**

**7.1200 In the past twelve months, have you changed passwords on the Internet?**

1. Yes

2. No

Not known, refuses to answer

**7.1210 Do you usually erase your Internet browsing history?**

1. Yes

2. No

Not known, refuses to answer

**7.1220 Do you use internet security programs, such anti-virus, Norton, AVG, Kapersky, etc.**

1. Yes

2. No

Not known, refuses to answer

**7.1230 Did you ever find a virus or a malicious program (malware) that caused damage to your data or programs on your computer or mobile phone?**

1. Yes

2. No

Not known, refuses to answer

**Flow Instructions: For the general population**

**7.1240 Do you think that laws need to be made to protect privacy on the Internet?**

1. Yes

2. No

Not known, refuses to answer

**7.1250 Are you worried that your personal information is not secure on the Internet?**

1. Yes, to a great extent

2. Yes, to a certain extent

3. Not so much

4. Not at all

Not known, refuses to answer

**E.2 – Cyber-Crime**

***Flow instructions:***

***If “uses the Internet” 2=1, continue with Question 7.1260***

***If “uses the Internet” 2≠1, skip to Question 7.1320***

**7.1260 Now I'll ask you about cyber-bullying and harmful content.**

***Interviewer: Show Page 13 of the booklet to the interviewee.***

**7.1270 Have you been exposed to harmful content on the Internet, including verbal, physical, or sexual violence, or bullying?**

1. Yes

2. No

Not known, refuses to answer

**7.1280 Do you think you have enough information on cyber-crime?**

1. Yes

2. No

Not known, refuses to answer

**7.1290 Do you believe that the chances of being a victim of Internet crime has increased in recent years?**

1. Yes

2. No

Not known, refuses to answer

**7.1300 Cyber-crime can be expressed in a number of ways. Have you been harmed by one of these ways on the Internet?**

*Interviewer: Show Page 14 of the booklet to the interviewee.*

1. Malware that was installed on your computer

2. Identity theft

3. Bank fraud or credit card details theft on the network

4. Theft or hacking of an email or profile on social networks

5. Receiving fake emails or personal information requests

6. Sexual harassment

8. In another way

9. [Never harmed]

Not known, refuses to answer

**Calculated variable: Victim of cyber-crime:**

**1 If 7.1300 = 1-8 = harmed by cyber-crime**

**9 or "Not known, refuses to answer" = not harmed from cyber-crime**

**7.1310 Text for those who did not fall victim:**

**If you were to fall victim of cyber-crime, to whom would you report?**

**Text for those who did fall victim:**

**To whom did you report the harm?**

1. 7.1310. Police

2. 7.1310 To the relevant website

3. 7.1310 To your ISP

4. 7.1310 To consumer protection organizations

5. 7.1310 To some other party

6. 7.1310 I did not/would not report

Not known, refuses to answer

**Flow Instructions: If they answered 5. 7.1310 go to question 7.1310.1.1, otherwise go to the flow before Question 7.1320**

**7.1310.1.1 Who would you report to?**

**Chapter F: Child Safety on the Internet**

**Flow Instructions: For the general population.**

**If Question 1.70 = "Has at least one child under 18" continue with Question 7.1320**

**If Question 1.70 = "Has no children under 18" - skip to question 7.1450**

**7.1320 Now I will ask about child safety on the Internet and in the online space**

**7.1330 Do your children use the Internet?**

1. Yes

2. No

Not known, refuses to answer

**Flow Instructions:**

**If 7.1330=1, continue with Question 7.1340**

**If 7.1330≠1, skip to Question 7.1450**

**7.1340 Are you concerned when your child browses the Internet?**

1. Yes

2. No

Not known, refuses to answer

**7.1350 Have you done any of the following actions:**

**Interviewer: Show page 15 of the booklet to the interviewee**

	Yes	No
7.1350.1 Talk to the children and explain the risks on the Internet		
7.1350.2 Restricting the access and the children's use on the Internet		
7.1350.3 Limit the children's time of use of the Internet		
7.1350.4 Installing safety systems on devices used by children		
7.1350.5 Don't know what to do to avoid harm from the Internet		

**7.1360 Have you received guidance regarding children's security on the Internet?**

1. Yes

2. No

Not known, refuses to answer

**Flow Instructions:**

**If 7.1360=1, continue with Question 7.1370**

**If 7.1360≠1, go to Question 7.1380**

**7.1370 In which framework did you receive the guidance?**

1. As part of the school

2. Within the workplace

3. Through the municipality

4. As part of your studies

5. Articles in the press or online

Not known, refuses to answer

**7.1380 Do you know what your child does on the Internet?**

1. Yes, to a great extent

2. Yes, to a certain extent

3. Not so much

4. Not at all

Not known, refuses to answer

**7.1390 In the past twelve months, were any of your children a victim of cyber-bullying?**

1. Yes

2. No

Not known, refuses to answer

**7.1400 In the past twelve months, were any of your children exposed to pedophilia on the Internet?**

1. Yes



2. No

Not known, refuses to answer

**7.1410 In the past twelve months, were any of your children exposed to shaming or banning on the Internet?**

**Interviewer: Shaming is embarrassment, publicizing the negative behavior of a person or brand in order to embarrass them.**

1. Yes

2. No

Not known, refuses to answer

**7.1420 In the past twelve months, were one of your children exposed to one of the following? More than one answer is possible.**

**Interviewer: Show the interviewee page 14 in the booklet.**

1. 7.1420 Malware that is installed on your computer

2. 7.1420 Identity theft

3. 7.1420 Bank fraud or credit card details theft

4. 7.1420 Theft or hacking of an email or profile on social networks

5. 7.1420 Receiving fake emails or personal information requests

6. 7.1420 Sexual harassment

7. 7.1420 Pornography

8. 7.1420 In some other way

9. 7.1420 [not exposed]

Not known, refuses to answer

**Flow instructions: If 7.1420≠9 go to question 7.1430, otherwise go to question 7.1440**

**7.1430 Have any of your children been personally affected by any of the harmful ways you mentioned?**

1. Yes

2. No

Not known, refuses to answer

**7.1440 In the past twelve months, did you upload a picture of one of your children to the Internet?**

1. Yes

2. No

Not known, refuses to answer

## **Chapter G - Attitudes Toward the Use of Technology**

**Flow instructions: For the entire population**

**7.1450 In your opinion, who is primarily responsible for training the population in using the Internet at the level required today?**

1. The State

2. Each to himself

3. Local authorities

4. Non-profits and community frameworks

5. Bodies such as banks, health funds, etc.

6. Other

Not known, refuses to answer

**Flow Instructions:**

**If 7.1450 = 6 continue with Question 7.1450.1**

**If 7.1450  $\neq$  6 go to Question 7.1460**

**7.1450.1 Who is responsible for training the population?**

**7.1460 Do you think technological skills are part of basic life skills?**

1. Yes

2. No.

Not known, refuses to answer

**7.1470 Do you think digital technologies are reducing social gaps?**

1. Yes

2. No.

Not known, refuses to answer

## **Chapter 8: Occupation /Employment**

**8.10** *I will now ask you regarding your activities and employment.*

**8.30** **Did you work last week?**

*[Not including housework at home or voluntary labor]*

*[National Service ("Sherut Le'umi") is considered civilian labor]*

1. Yes, you worked last week.
2. You were doing permanent army service
3. You were doing compulsory army service
4. No, you didn't work last week

**8.40** **Do you have a job from which you were absent last week?**

**[Including a business. Teachers on sabbatical are considered absent from their workplace].**

1. Yes
2. No

**8.50** **Did you actively seek work in the last 4 weeks?**

1. Yes
2. No

**8.630** **If you had been offered an appropriate job, could you have started working last week?**

1. Yes
2. No

**8. 640** **What is the main reason you couldn't begin to work last week?**

1. You were studying
2. You were ill
3. You were on Army Reserves duty
4. There was no alternate arrangement for caring for the children
5. Other reason. What? \_\_\_\_\_

**Working: PRESENT SITUATION (WP)**

8.wp.60 In how many places do you work? \_\_\_\_\_

8.wp.70 *I'd like to ask regarding your main place of work:*

8.wp.80 What the name of workplace: \_\_\_\_\_

8.wp.90 What the main activity of workplace? Such as: Manufacture,  
repair, wholesale sales, retail sales \_\_\_\_\_

8.wp.100 Section or department in which you work: \_\_\_\_\_

8.wp.110 Main activity of the section or department in which you work:  
\_\_\_\_\_

8.wp.120 What work do you do there? Such as: Licensing clerk,  
telephone technician? \_\_\_\_\_

8.wp.130 What are your main activities on your job? \_\_\_\_\_

8.wp.140 What is your job title or position? \_\_\_\_\_

8.wp.145 Do you have management authority in <name of  
workplace>? That is, the ability to promote or fire people.

1. Yes
2. No

8.wp.145.1 At <name of workplace>, do you manage:

1. Workers
2. Managers
3. Workers and managers

**8.wp.150 At this workplace, are you:**

**Interviewer: Show Page 16 in the booklet to the interviewee.**

1. Employee
  2. Self-employed: Business owner, or receives payment from customers
  3. Manager of a limited company under your ownership or control (at least 51% control)
  4. Member of a cooperative
  5. Member of a kibbutz
  6. Working without pay in a family business
- Not known, refuses to answer

*For those who are employees or members of cooperatives only:*

**8.wp.160 Who pays you?**

1. The workplace (indicated in Q. 8.wp.80)
2. A manpower agency
3. Other

**8.wp.160.1 From whom do you receive your salary? \_\_\_\_\_**

**8.wp.170 How many hours a week do you usually work, including overtime, at your (main) workplace? [For teachers and artists – also includes preparation time] \_\_\_\_\_**

*For those who work in more than one workplace:*

**8.wp.180 How many hours a week do you usually work, including overtime, at all your workplaces? \_\_\_\_\_**

*For those who work an unknown or irregular number of hours:*

**8.wp.190 Do you usually work 35 hours a week or more?**

1. Yes
2. No

**8.wp.200 Is this job considered a full-time job?**

1. Yes
2. No

<b>8.wp.210 What are the reasons that you work less than 35 hours a week?</b>		
<i>For Employees</i> <b>8.wp.210.1 You looked for a full-time or additional job, but could not find one</b>	1- Yes	2- No
<i>For the Self-Employed</i> <b>8.wp.210.1 You do not have enough clients or transactions</b>		
<b>8.wp.210.3 In this type of work, one usually works less than 35 hours a week.</b>	1- Yes	2- No
<b>8.wp.210.4 Cannot work more for reasons of illness, deformity, disability, etc.</b>	1- Yes	2- No
<b>8.wp.210.5 Retired or Advanced age.</b>	1- Yes	2- No
<b>8.wp.210.6 Take care of children ,a family member or the household</b>	1- Yes	2- No
<b>8.wp.210.7 Studying.</b>	1- Yes	2- No
<b>8.wp.210.8 Not interested in working more than 35 hours a week.</b>	1- Yes	2- No
<b>8.wp.210.9 Other: specify? _____</b>	1- Yes	2- No

**8.wp.220 Of the reasons you noted, what is the main reason for your working less than 35 hours a week?**

*[Enumerator reads to the reasons to which he answered "yes."]*

Main reason: \_\_\_\_\_

**8.wp.230 In general, how satisfied are you with your job?**

1. Very satisfied
2. Satisfied
3. Not so satisfied
4. Not satisfied at all

**Ask only sampled persons who studied in a post-secondary school or academic institution – Question 6.40 = 5,6,7,8**

**The text is for someone who gave the name of their place of work in Question 8.wp.80**

**8.wp.231 Is your work at your present (main) workplace related to the field of your academic or post-secondary studies?**

1. Yes, to a great extent
2. Yes, to a certain extent
3. Not so much
4. Not at all

**8.wp.232 In what framework did you learn the work you do in this workplace?**

1. Present workplace or the previous one
2. On a course not in the framework of the workplace
3. Self-taught, such as from the Internet or books
4. In the framework of secondary school or the army

**8.wp.240 In which locality do you work?** *To those working in a number of places: Please relate to your main workplace*

1. In <locality of residence>
2. In another locality (Name of locality: \_\_\_\_\_ )
3. In different localities
4. Abroad

**8.wp.240.1 What is the name of the locality in which you work?\_\_\_\_\_**

**8.wp.240.2 How do you reach your workplace most of the week?**

**Interviewer: Show Page 17 in the booklet to the interviewee.**

1. Private or commercial vehicle, including a motorcycle, etc.
2. Public bus or taxi
3. Train
4. Transportation organized by the workplace
5. Bicycle
6. Walking
7. Other
8. Works at home

**8.wp.250 How long does it usually take you to get to your workplace?**

1. Less than 15 minutes
2. 15-29 minutes
3. 30-44 minutes
4. 45-59 minutes
5. 60-89 minutes
6. 90 minutes or more
8. Irregular

**8.wp.260 Are you bothered by the length of time it takes you to get to work?**

1. Greatly bothered
2. Bothered
3. Not very bothered
4. Not bothered at all

**8.wp.270 In your opinion, is there a suspicion that you will lose your job in the coming year?**

*[If self-employed]*

**8.wp.270 In your opinion, is there a suspicion that you will not have work in the coming year?**

1. Not concerned at all
2. Slightly concerned
3. Greatly concerned
4. Very greatly concerned

**8.wp.280 If you did lose your job, what are the chances you could find another one paying about what you earn today?**

1. A very good chance
2. A good chance
3. A small chance
4. No chance at all
5. [Would not look for a job]



**8.wp.281** If you could afford financially not to work at all, would you work?

1. Yes
2. No

**8.wp.290** How many years have you been working at your present main workplace ? \_\_\_\_\_

**8.wp.320** Are you satisfied with the income from your work?

*[If working in more than one workplace]*

**8.wp.320** Are you satisfied with the income from all your workplaces?

1. Very satisfied
2. Satisfied
3. Not so satisfied
4. Not satisfied at all

**8.wp.800** Some employers give their employees various benefits, in addition to their wages. Please reply regarding each one of following benefits, whether your work conditions include them:

<b>8.wp.800.1</b> Participation in life insurance payments	Yes	No
<b>8.wp.800.2</b> Full payment for sick leave from the first day	Yes	No
<b>8.wp.800.4</b> Participation in study fund	Yes	No
<b>8.wp.800.5</b> Participation in profits or share options	Yes	No
<b>8.wp.800.6</b> Vehicle the employer provides for your use	Yes	No
<b>8.wp.800.7</b> Participation in car expenses	Yes	No
<b>8.wp.800.8</b> Other benefits: meals, participation in children's education expenses, daily newspaper, cellphone, etc.	Yes	No
<b>8.wp.800.11</b> Payment for courses or studies	Yes	No
<b>8.wp.800.9</b> Full payment for vacation leave	Yes	No

**8.wp.800.10** How many vacation days at full pay are you entitled to in a year? \_\_\_\_\_

**8.wp.800.20 Do your work conditions include the participation of your employer in a pension plan, including managers insurance provident fund?**

1. Yes
2. No

**8.wp.424 To what extent are you satisfied with the balance between the time you devote to work for pay and the time you devote to other areas of your life?**

1. Very satisfied
2. Satisfied
3. Not so satisfied
4. Not at all satisfied

**8.wp.443.2 Does your job allow for career advancement?**

1. Yes
2. No
3. [Irrelevant, there is no career in my field; or I'm not interested in advancement]

**Work and the Digital Age**

**8.wp.444 Do you need skills in using the Internet for your work?**

1. Yes
2. No
- Not known, refuses to answer

**8.wp.445 Does your place of work allow for distance working through the Internet?**

1. Yes
2. No
- Not known, refuses to answer

**Flow Instructions: Go to Question 8.we.520**

**Working: EVER (WE)**

**8.we.520 I will now ask regarding all the years you ever worked.**

**8.we.530 How many years in total did you work in Israel and abroad, in all workplaces, including your present one? (Including army service, not including compulsory army service)? \_\_\_\_\_**

**Looking for job: PRESENT SITUATION (LP)**

**8.lp.600.1 Have you been looking for work more than three months?**

1. Yes
2. No

**8.lp.620 Of the following reasons, what is the main reason you didn't find an appropriate job?**

1. There is no work in your profession
2. There is no work in the area where you live
3. There was no suitable work regarding: wages, work hours, work interest, over qualified
4. Lack of experience, lack of suitable training, language difficulties
5. Physical limitations, disability or long term illness
6. Take care of a family member or the household
7. Age: too young, too old
8. Other reason

**8.lp.610.9 Other reason: Specify? \_\_\_\_\_**

**Looking for job: EVER (LE)**

**8.le.730 Did you ever work in Israel or abroad?**

1. Yes
2. No

**8.le.810 how many years have you been out of work? \_\_\_\_\_**

**8.le.520 I will now ask regarding all the years you ever worked.**

8.le.530 How many years in all did you work in Israel and abroad in all your workplaces? (Including the permanent army) \_\_\_\_\_  
*[If there are years in which you worked in more than one workplace, each year should only be counted once.]* \_\_\_\_\_

8.le.530.1 Number of months \_\_\_\_\_

**Does not participate in the labor force: PRESENT SITUATION (NP)**

8.np.750 Would you be interested now in working in an appropriate job?

1. Yes
2. No

8.np.760 What are the reasons you didn't look for work in the last four weeks?

1. Because you are studying
2. Because of your age: too young or too old.
3. Because of your illness, disability or other physical handicap
4. You took care of a family member or the household
5. Because there's no work where you live.
6. Because there's no work in your profession.
7. Because there was no suitable work regarding: wages, work hours, work interest, over qualified
8. Because of lack of experience, lack of suitable training, language difficulties
9. Other reason

8.np.760.1 Other reason. What? \_\_\_\_\_

**Does not participate in the labor force: PRESENT SITUATION (NP)**

8.ne.730 Did you ever work in Israel or abroad?

1. Yes
2. No

8.ne.810 How many years have you not worked? \_\_\_\_\_

8.ne.520 *I will now ask regarding all the years you ever worked.*

**8.ne.530** How many years in total did you work in Israel and abroad in all workplaces? (*Including army service, not including compulsory army service*)

*[If there are years in which you worked in more than one workplace, each year should only be counted once.]*

**8.ne.530.1** Number of months \_\_\_\_\_

EXAMPLE

## **Chapter 9: Vacations And Travel Abroad**

**9.10** Now I'll ask you about vacations in Israel or abroad:

**9.20** In the last 12 months, did you take a vacation in Israel during which you slept away from home?

1. Yes.
2. No

**9.30** In the past twelve months, have you gone on a vacation or trip abroad?

1. Yes
  2. No
- Not known, refuses to answer

EXAMPLE

## **Chapter 10: Relations with Family and Friends**

**10.10 I will now ask you regarding your connection with relatives and friends**

**10.20 Are you satisfied with your relationships with family members?**

1. Very satisfied
2. Satisfied
3. Not very satisfied
4. Not satisfied at all
5. [Has no family]

**10.120 Do you have friends you meet or talk to on the phone?**

1. Yes
2. No

**Interviewer: Includes conversations on Skype. Not including SMS or messaging.**

**10.130 How often do you meet friends, or talk to them on the phone?**

1. Daily, or almost daily
2. Once or twice a week
3. Once or twice a month
4. Less than once a month

**10.150 Do you ever feel lonely?**

1. Frequently
2. Sometimes
3. Seldom
4. Never

**10.160 If you were in trouble, are there people whose help you could count on?**

1. Yes.
2. No

**10.155 To what extent do you feel your family members value you?**

1. A great extent
  2. Some extent
  3. Not so much
  4. Not at all
- Not known, refuses to answer

**10.170 In general, can you trust most people or do you have to be wary of them?**

1. Most people you can trust.
2. You have to be wary of people.

## **Chapter 12: Volunteering**

**12.10 I will now ask you regarding voluntary activity.**

**12.20.1 During the last twelve months, did you engage in volunteer activities?**

*[Including: unpaid help (to new immigrants, to the elderly, to children, etc.; privately or within an organization or movement, e.g., WIZO, Neighborhood Watch, P.T.A. Not including: donations, helping a family member or friends.]*

1. Yes
2. No

**12.30 Was your volunteering done -**

1. In the framework of an organization or organizations , such as: *Yad Sarah Red Shield of David, Neighborhood Watch, police.*
2. Privately, on your own
3. Both as part of an organization, and privately on your own

**12.40 Did you engage in volunteer activities in more than one organization?**

1. Yes
2. No

**12.50 What is the name of the organization in which you volunteer the most hours? \_\_\_\_\_**

**12.51 In what field of volunteer activities did you engage?**

1. Health, such as: the Red Shield of David (Red Cross), Hospitals.
2. Helping the needy, such as: elderly, persons with disabilities etc.
3. Education
4. Culture
5. The protection and preservation of nature and wildlife.
6. Public order - e.g., police, army and civil guard.
7. Religious activity
8. Other field



**12.51.1** What field? \_\_\_\_\_

**12.70** How many hours per month in total, did you engage in volunteer activities? \_\_\_\_\_

**12.80** During the last twelve months, did you contribute money to social organizations or private individuals, not including family members or friends?

1. Yes
2. No

**12.90** To whom did you donate money?

1. To organizations and institutions
2. To private people
3. To organizations and institutions and to private people

**12.100** During the last twelve months, how much did you donate?

1. Up to NIS 100
2. Between NIS 101 – 500
3. Between NIS 501 – 1,000
4. Over NIS 1,000

## **Chapter 13: Satisfaction In General**

**13.10** *I will now ask you regarding your satisfaction in various fields.*

**13.20** Overall, how satisfied are you with your life?

1. Very satisfied
2. Satisfied
3. Not so satisfied
4. Not satisfied at all

**13.30** In the near future, do you think that compared to today, your life will be:

1. Better
2. Unchanged
3. Worse

**13.40** How satisfied are you with your economic situation?

1. Very satisfied
2. Satisfied
3. Not so satisfied
4. Not satisfied at all

**13.50** In the near future, do you think that compared to today, your financial state will be:

1. Better
2. Unchanged
3. Worse

## **Chapter 14: Financial Situation**

**14.01** *In the following questions I will ask about gross and net income from work*

**14.10** **What was your gross salary last month, before deductions, from all places of work? (including wages and income from a business)**

1. NIS 2,000 or less
2. NIS 2,001-3,000
3. NIS 3,001-4,000
4. NIS 4,001-5,000
5. NIS 5,001-6,000
6. NIS 6,001-7,500
7. NIS 7,501-10,000
8. NIS 10,001-14,000
9. NIS 14,001-21,000
10. More than NIS 21,000

**14.11** **What was your net income, after deductions such as: income tax, managers' insurance, provident funds? (including wages and income from a business)**

1. NIS 2,000 or less
2. NIS 2,001-3,000
3. NIS 3,001-4,000
4. NIS 4,001-5,000
5. NIS 5,001-6,000
6. NIS 6,001-7,500
7. NIS 7,501-10,000
8. NIS 10,001-14,000
9. NIS 14,001-21,000
10. More than NIS 21,000

**14.80** The following questions relate to all members of the household.

**Do you manage to cover all your monthly household expenses for food, electricity, telephone, etc.?**

1. Yes, without any difficulty.
2. Yes, [but with some difficulty].
3. No, not so well
4. No, not at all

*14.105 I will now ask about gross and net income of the household.*

**14.110** Last month, what was the total gross income of all members of the household, from all sources: work, pensions, support payments, rents.

1. NIS 2,500 or less
2. NIS 2,501-4,000
3. NIS 4,001-5,000
4. NIS 5,001-6,500
5. NIS 6,501-8,000
6. NIS 8,001-10,000
7. NIS 10,001-13,000
8. NIS 13,001-17,000
9. NIS 17,001-24,000
10. More than NIS 24,000

**14.111** What was the net income of the entire household, after deductions, from all income sources: work, pension, allowances, rent etc.

1. Up to NIS 2,500
2. NIS 2,501 – 4,000
3. NIS 4,001 – 5,000
4. NIS 5,001 – 6,500
5. NIS 6,501 – 8,000
6. NIS 8,001 – 10,000
7. NIS 10,001 – 13,000
8. NIS 13,001 – 17,000
9. NIS 17,001 – 24,000
10. NIS 24,001 and over

## **Chapter 15: Well-Being of the Population in Israel**

**15.10** I will now ask you about your financial situation in various periods of your life.

**15.20** From age 15 until now, were there periods in which you felt poor?

1. Often
2. Sometimes
3. Infrequently
4. Never

**15.30** When was the last time you felt poor?

1. In the past year
2. Over one year ago, up to five years ago
3. More than five years ago

**15.70.** During the past 12 months, did you need medical treatment?

1. Yes
2. No

**15.80.** During the past 12 months, did you do without medical treatment due to financial difficulties?

1. Yes
2. No

**15.110** In the past 12 months, were you in need of prescription medicine?

1. Yes
2. No

**15.120** In the past 12 months, did you give up on prescription medicine because of financial difficulties?

1. Yes
2. No

**15.250 In the past 12 months, did you give up a hot meal, at least once in a two-day period, because of financial difficulties?**

1. Yes
2. No

**15.290 In the past twelve months, did you give up on a hobby or entertainment activity because of financial difficulties?**

1. Yes
2. No

Not known, refuses to answer

**15.230 I will now ask questions about your different emotional states over the past 12 months. The possible answers are: 1 – Always or often, 2 – Sometimes, 3 – Infrequently, 4 – Never.**

Question		1- Always or often	2- Sometimes	3- Infrequently	4- Never
15.240.1	In the last 12 months, have you felt pressured?	1	2	3	4
15.240.2	In the last 12 months, have you felt depressed?	1	2	3	4
15.240.3	In the last 12 months, have you felt that <u>you are able to deal with your problems?</u>	1	2	3	4
15.240.4	In the last 12 months, have you felt full of energy?	1	2	3	4
15.240.5	In the last 12 months, have <u>worries</u> prevented you from sleeping?	1	2	3	4

**Civic Involvement**

**21.100 What do you think about the functioning of these entities?**

Response options: 1-very good, 2-good, 3-not so good, 4-not good at all

Question		1-very good	2-good	3-not so good	4-not good at all
21.190	Health system				
21.330	Education system				
21.111	Israel Police				
21.200	Local authority/Municipality				
21.210	The Knesset				

**21.55 In the past 12 months, were you involved in public or political life, on a national or local level?**

1. Yes
2. No

**21.110 In your estimation can you have influence on government policy?**

1. Yes, to a great extent
2. Yes, to some extent
3. Not so much
4. Not at all

**21.130 I will now read to you a list of various institutions, organizations and bodies. For each one of them say how much you have trust in them.**

Question		1 – Yes, to a great extent	2 – Yes, to some extent	3 – Not so much	4 – Not at all
21.130.2	Government	1	2	3	4
21.130.3	Justice system	1	2	3	4
21.130.13	Health system	1	2	3	4

**21.140 I will now ask you about discrimination in all areas of life:**

Discrimination is a different, negative way of dealing with people due to their origin, age, religion, etc.

**In the last twelve months, have you felt discrimination because of your:**

<b>Question</b>		<b>1 – Yes</b>	<b>2 – No</b>
<b>21.140.1</b>	<b>Age?</b>	1 – Yes	2 – No
<b>21.140.2</b>	<b>Nationality?</b>	1 – Yes	2 – No
<b>21.140.3</b>	<b>Origin or ethnicity?</b>	1 – Yes	2 – No
<b>21.140.4</b>	<b>Religion or belief?</b>	1 – Yes	2 – No
<b>21.140.5</b>	<b>Gender?</b>	1 – Yes	2 – No
<b>21.140.6</b>	<b>Sexual orientation?</b>	1 – Yes	2 – No
<b>21.140.7</b>	<b>Disability, physical or mental?</b>	1 – Yes	2 – No
<b>21.140.8</b>	<b>Skin color?</b>	1 – Yes	2 – No